

PRIVACY NOTICE

Privacy notice

This Privacy notice applies to Dijkshoorn Euromovers. In the Privacy notice we define the way we collect, use, retain and disclose personal information because protecting the privacy of our customers or potential customers is of great importance for the responsible use of our offers, websites and communication in general.

Privacy policy

Protecting the privacy of our customers or potential customers is very important for the responsible use of our offers, websites and communication in general. Dijkshoorn Euromovers will never disclose or sell personal information.

This policy is communicated to all employees of Dijkshoorn Euromovers including hired employees and external parties, suppliers and customers.

Personal information

Personal information is recorded information about an identifiable individual which may include:

- name, address, email address and telephone number
- financial information such as credit card or other bank account data
- passport details, social security details and other information necessary for the moving or storing services we supply.
- other data such as IP address or internet site

Use and purposes of data collection

The personal information made available to us, within the framework of the applicable laws on data protection, will be used only for purposes to collect and process and use as laid down in the Dutch law or as communicated to you in advance. Your personal information is stored and used by us to your convenience when you register via our contact form on our website, by phone, e-mail or contact us by phone or when you otherwise wish to send us your information and data.

For closure and handling of agreements and for other services such as newsletters with information on new services and products, we need information such as name, address or email address. We also use your information for our move management system and for customer surveys to improve and expand our services.

Technical information for the presentation of our website on your computer, will not be stored and/or used.

Handboek Dijkshoorn	Bestandsnaam: A2.4.Privacybeleid (eng).doc	Pagina 1 van 2
Deel A: Sturende processen: A2.4.Privacybeleid (eng).doc		15-01-2018

PRIVACY NOTICE

Disclosure to third parties

We shall use and disclose your personal data only in circumstances that are necessary for the purpose for which we collected the data. We partially process data to service agents involved in the performance of the requested services. These agents may only proceed according to our instructions. These agents are carefully selected.

We will never sell your information to third parties.

Security

The security of your personal information is our major priority. We protect personal data against unauthorized access (both physical and logical) aligned with our IT policy and procedures. We shall take appropriate security measures against unauthorized access to, alteration, disclosure or destruction of personal data and against its accidental loss or destruction. Personal data will only be accessible to authorized staff. These principles also apply to our agents according to our instructions.

Legal rights, access and questions about your personal information.

You have legal rights to information about your personal data stored with us and on correction, removal and blocking of this personal data. Please contact us if you have any questions about the collection, use and storage of your personal data.

If you wish not to receive information from us or to withdraw your consent, please send this notice by email (info@dijkshoorn.nl).

Cookies, links and plug-ins

Our Website contains links to internet sites of other companies with which we cooperate for example for quality-reasons. We are not responsible for the data protection measures of other internet sites. Information on the data protection of these companies you will find possibly on this internet sites themselves.

On our website you find so-called social plug-ins to different social networks (for example, the "like" button on Facebook). Dijkshoorn Euromovers is not responsible for the information gathered by the social networks.

Monitoring and enforcement

We monitor compliance with our privacy policy and procedures and have procedures to address privacy related complaints and disputes. All Dijkshoorn staff are aware that a breach of the rules and procedures identified in this policy may lead to disciplinary action being taken against them. If you believe that your personal information is not handled in accordance with the applicable law or our privacy policy, you may submit a complaint to the manager responsible for data protection who will investigate the complaint.

This Data Protection Policy will be reviewed regularly in light of any legislative or other relevant developments.

Vlaardingen, 15/01/2018

Denis Zonneveld
Dijkshoorn Verhuis- and Transportbedrijf B.V.

Handboek Dijkshoorn	Bestandsnaam: A2.4.Privacybeleid (eng).doc	Pagina 2 van 2
Deel A: Sturende processen: A2.4.Privacybeleid (eng).doc		15-01-2018